

**CORRIGENDUM NO – 02**

**E TENDER NOTICE**

**Department of Health and Family Welfare, Government of Chhattisgarh**

**Request for Proposal For**

**“Selection of Agency for CG Dial Health Helpline Call Center”**

This has reference to e-tender No: 01/DHS/104/2021 DT. 04.10.21/ 84729 Request for Proposal for Selection of Agency for CG Dial Health Helpline Call Center under Department of Health and Family Welfare, Government of Chhattisgarh.

Following amendment has been made in the RFP:

Sr No.	Clause	RFP Content	Clauses are amended and read as below								
1	11 Payment Terms	Amount payable = quoted per-month rate	Rate per seat per month inclusive of applicable taxes and Operational expenses								
2	Annexure-2	<table border="1"><tr><td colspan="2">104 Health Helpline services (call center)</td></tr><tr><td>All-inclusive per month rate for operating the call center &amp; applicable taxes</td><td>Rs.  (Rupees in words)</td></tr></table>	104 Health Helpline services (call center)		All-inclusive per month rate for operating the call center & applicable taxes	Rs.  (Rupees in words)	<table border="1"><tr><td colspan="2">104 Health Helpline services (call center)</td></tr><tr><td>Rate per seat per month inclusive of applicable taxes and Operational expenses</td><td>Rs.  (Rupees in words)</td></tr></table>	104 Health Helpline services (call center)		Rate per seat per month inclusive of applicable taxes and Operational expenses	Rs.  (Rupees in words)
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All other terms and conditions mentioned in the RFP shall remain same.

**Sd/**

Director Health Services  
Department of Health and Family Welfare,  
Government of Chhattisgarh